CarSmart Web Page Outline

# Home

For over 30 years’ vehicle owners and fleet managers have trusted our staff for all their collision repairs. Our Nationwide, Lifetime Guarantee and excellent customer service are just a few of the reasons you want to choose CarSmart. We use the latest computerized frame alignment and paint matching technology. Our professional staff of certified technicians take pride in the work they do and strive to deliver the best possible service. CarSmart “The Intelligent choice in Collision Repair”

Why is CarSmart the Intelligent Choice in Collision Repair?

* + We ensure that latest OEM approved procedures are followed during each phase of the repair of your vehicle
  + We have the latest in computerized frame equipment
  + Our technicians are certified in structural repairs ensuring that your vehicle will be as safe for your family as it was the day it left the factory.
  + Our refinish equipment and trained painters will make sure your finish is back to factory finish maybe even better.
  + Each repair including paint and collision repair comes with a limited lifetime warranty as long as you own the vehicle.

# Need an estimate?

## Schedule an appointment

Walk in estimates are welcome but we prefer to have you call us and schedule your appointment to have your estimate written. This will make sure you don’t have to wait any longer than necessary and it will give us proper time to thoroughly inspect your vehicle.

* 1. Already have an estimate completed by your insurance company? Email us your insurance estimate

### Online Estimate

#### Create Form

<https://www.gerbercollision.com/online-repair-estimate> <create a form like this. And when its submitted it should just go to email

# Is your car safe to drive?

First, we hope that no one was injured in the unfortunate event that led you to search for a collision repair facility and we are glad you found us. Now we want to make sure we can help you mitigate any further loss or property or worse yet physical harm.

Your car was just involved in a collision and depending on how severe the accident was it is possible that one or more of the many systems the manufacture of your vehicle has designed into your vehicle are no longer able to protect you if you get into another accident before proper repairs have been made.

Some examples of this maybe:

If any airbags have been deployed or your airbag light is on after an impact. Your vehicle is not safe to drive. Please call us or have your car towed straight to our shop. Your vehicle is not safe to drive.

If any seatbelts no longer retract after an accident. Your vehicle is not safe to drive

Listed below are a few of examples of impacts that may have compromised your vehicles safety devices.

If you had a front or rear impact of a speed greater than 5 miles per hour,

If your doors don’t open properly after a front or rear impact

If your window will not roll down after a side impact, the intrusion beam may be compromised and the vehicle may not be safe to drive

If you are not sure if your car is safe to drive, please give us a call immediately or get your vehicle in to have it inspected. There is no cost for a visual inspection.

# About Us

We are a family owned and operated business that takes pride in delivering a product we can be proud of. The CarSmart Collision Repair center is a state of the art collision repair facility that guarantee the highest quality repair and **complete customer satisfaction.**

# Services

## Collision Repair

## Frame Repair

## Alignment

# FAQ

Q: I have an insurance estimate already do I need to get more estimates?

A: No, we will work with the estimate the insurance company provided to you. If we discover any additional damage when we disassemble and blueprint your vehicle we will contact your insurance company and inform them of the additional damages and in most cases bill the insurance company directly.

Q: Can you see all the damage during the estimate?

A: In most cases the answer is NO. No matter how experienced the estimator is he or she cannot see damage that may be hidden. During the disassembly process we will uncover 99% of the damage. Sometimes during final reassembly, we may find other parts missing because the old parts were missing when the vehicle came to us.

Q: I got in an accident and the person that hit me wants to pay to repair my car without filing an insurance claim. Is this a good Idea?

A: Yes & No. As I stated previously many times we find more hidden damage when the car is disassembled. You may and should talk to your attorney before you accept any money but If you are going to do this without an attorney, PLEASE never accept a check that says final payment until all repairs are complete. You may want the individual that is going to pay for the damage come with you during your estimate so we can discuss with them any possible hidden damage and expense. I cannot tell you how many times I have seen people take a check that says final payment and the cost of repairs are more than the original estimate and the individual that was at fault will not pay the full cost of repairs.

Q: My final bill was greater than the estimate. Why can't you write an estimate that will include everything that my car will need for repairs?

A: When we write an estimate we can only write for the damage that we see. During disassembly and blueprinting, we look at every damaged or missing part and then we can see 99% of the damage. Sometimes we may write to repair a panel that after we attempt repairs we find the metal is too fatigued and will not allow us to do a proper repair and this will force us to replace it. With the use of high strength steel and aluminum this is becoming more and more common.

Q: Why will you have to blend paint into the panels adjacent to the repairs that need to be done on my vehicle?

A: Vehicles painted by the factory with the same paint code can have slightly different colors. So, even vehicles coming off of the factory line can have slight variations in color due to the differences in spray equipment. Manufacturers periodically publish the formulas for mixing variants using somewhat cryptic descriptors such as, “darker”, “lighter”, “yellower”, “dirtier”, etc. We will look at these variances and choose the one that matches your color best then we blend (mix your factory color with our paint) the panel to get the best possible color match.

Q: Why doesn’t the paint on my bumper match the paint on the rest of my vehicle?

A: Most of the vehicle surface is metal whereas the bumper covers, mirror covers, mud guards, etc., are all plastic. Applying the same paint on plastic and metal can often result in a slightly different color appearance. This can be due to several factors.  First, the plastic dissipates heat more slowly than metal (the paint dries slower), and drying time can be a key factor in paint appearance. As paint dries more slowly, metal flakes in the paint have more time to settle at different angles, and volatile chemicals have more time to evaporate causing slight variance in the paint color. Another factor is that plastic can hold more static electricity charge than metal and, if not properly discharged before spraying, can cause metal flakes to align differently than on a metal surface. Most modern factories use electrostatic spray equipment to paint the metal surfaces of a vehicle. While they use conventional spray equipment to paint the plastic surfaces. This will also cause paint color variations. As you drive today look at the bumpers on the cars around you. Even the most expensive cars bumpers will not match perfectly from the factory. We will do our best using proper spray and prep techniques to match the factory finish.

# Testimonials

## Google Business Link

## Yelp

## Reviews

# Contact us

* 1. Email form
  2. Call us phone number

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